#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

#### CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): June 5, 2024

ALIGNMENT HEALTHCARE, INC.

(Exact name of registrant as specified in its charter)

001-40295 Delaware

(Commission File Number)

46-5596242 (I.R.S. Employer Identification No.)

(State or Other Jurisdiction of Incorporation)

1100 W. Town and Country Road, Suite 1600 Orange, California 92868

(Address of Principal Executive Offices) (Zip Code)

(844) 310-2247

(Registrant's telephone number, including area code)

N/A

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- ☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- □ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- ☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class Trading Symbol(s) Name of each exchange on which registered Common Stock, par value \$0.001 per share ALHC The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company □

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  $\square$ 

#### Item 8.01. Other Events.

On June 5, 2024, Alignment Healthcare, Inc. (the "Company") posted to the Company's corporate website at www.alignmenthealth.com an investor presentation (the "Investor Presentation") to be used from time to time in meetings with investors and analysts. A copy of the Investor Presentation is attached as Exhibit 99.1 and is incorporated herein by reference.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit Number Description

99.1 104 Presentation dated June 5, 2024

Cover Page Interactive Data File (embedded within the Inline XBRL document)

#### SIGNATURE

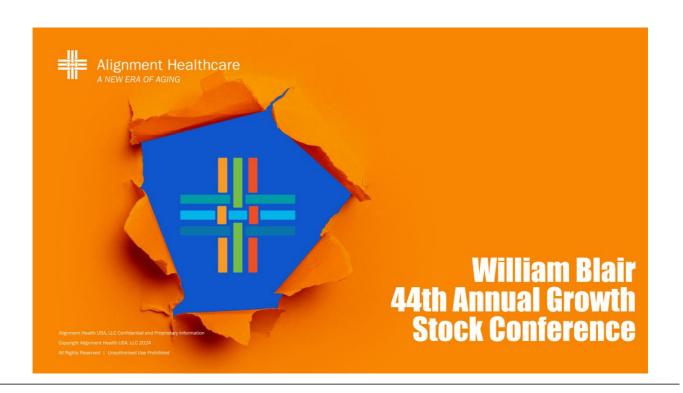
Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Alignment Healthcare, Inc.

Date: June 6, 2024

By: <u>/s/ Christopher J. Joyce</u> Christopher J. Joyce

Chief Legal and Administrative Officer



# **Legal Disclaimer Forward Looking Statements**

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995, as amended. Forward-looking statements are subject to risks and uncertainties and are based on assumptions that may prove to be inaccurate, which could cause actual results to differ materially from those expected or implied by the forward-looking statements. Actual results may differ materially from the results predicted, and reported results should not be considered as an indication of future performance. Important risks and uncertainties that could cause the Company's actual results and financial condition to differ materially from those indicated in the forward-looking statements include, among others, the following: the Company's ability to attract new members and enter new markets, including the need for certain governmental approvals; its ability to maintain a high rating for its plans on the Five Star Quality Rating System; our ability to develop and maintain satisfactory relationships with care providers that service our members; risks associated with being a government contractor; changes in laws and regulations applicable to its business model; risks related to its indebtedness, including the potential for rising interest rates; changes in market or industry conditions and receptivity to its technology and services; results of litigation or a security incident; and the impact of shortages of qualified personnel and related increases in its labor costs. For a detailed discussion of the risk factors that could affect the Company's actual results, please refer to the risk factors as of the date hereof, and the Company undertakes no duty to update or revise this information unless required by law.

This presentation includes certain market and industry data and statistics, which are based on publicly available information, industry publications and surveys, reports from government agencies, reports by market research firms and our own estimates based on our management's knowledge of, and experience in, the industry and market in which we compete. Third-party industry publications and forecasts have been obtained from sources we generally believe to be reliable. In adort, ocrtain information contained in this presentation represents management estimates. While we believe our internal estimates to be reasonable, they have not been verified by any independent sources. Such data involve risks and uncertainties and are subject to change.

This presentation contains certain "non-GAAP" financial measures within the meaning of Item 10 of Regulation S-K promulgated by the SEC. We believe that non-GAAP financial measures provide an additional way of viewing aspects of our operations that, when viewed with the GAAP results, provide a more complete understanding of our results of operations and the factors and trends affecting our business. These non-GAAP financial measures are also used by our management to evaluate financial results and to plan and forecast future periods. However, non-GAAP financial measures should be considered as a supplement to, and not as a substitute for, or superior to, the corresponding measures calculated in accordance with GAAP. Non-GAAP financial measures used by us may differ from the non-GAAP measures: Medical Benefits Ratio, Adjusted EBITDA and Adjusted Gross Profit, as these are performance measures that our management uses to assess our operating performance.

Because these measures facilitate internal comparisons of our historical operating performance on a more complete understanding of our resources and in evaluating acquisition opportunities. For a reconcilitation of these non-GAAP measures to the corresponding measures calculated in accordance with GAAP, see the Appendix to this presentation.

#### **Year-to-Date Recap**

Successful First Quarter Positions Alignment to Deliver Upon 2024 Outlook and 2025 Growth and Profitability Objectives



## Exceptional Growth Results

- 165,100 health plan members as of Mar. 31, 2024
- 51% YoY membership growth
- 30% YoY reduction in new member voluntary disenrollment during the first quarter
- Investments in AVA, network, sales operations and member experience continue to drive growth momentum



#### 2024 Profitability Outlook

- 2024 outlook implies 260 basis points of YoY operating cost ratio leverage
- Disciplined product bids and strong clinical engagement resulted in an adj. MBR excluding ACO REACH increase of only 150 basis points in Q1 while driving substantial membership growth
- Ramping new member engagement supports MBR outlook through the remainder of the year



#### Strong 2025 Positioning

- Strong Stars positioning in California
  - Roughly 95% of Alignment's California members are in plans that will have a 4-star payment level in 2025.
  - > ~700,000 individuals in competing plans that will decline below a 4-star payment level in 2025
- Alignment's weighted average benchmark update of 5.0% is more than double the national average of 2.4%
- Retention of 2024 members presents margin expansion opportunity in 2025
- Well positioned to execute in second phase-in of v28 risk model changes

#### **Payvider Model: Visibility, Control and Durability**

# 1 Product and Network Control

- Curated Products tailored to senior lifestyles
- · High-quality provider networks
- Concierge-level support for a premium member experience

#### 2 Data Proximity and Richness: AVA

- Alignment Virtual Application (AVA): Purpose-built technology platform
- Detailed, real time member data to support health plan operations
- Actionable insights enable timely medical intervention by our Care Anywhere teams

#### 3 Capital Efficient Clinical Engagement: CAW

- Care Anywhere (CAW):
   Employed clinical teams who
   act on AVA insights
- Engage proactively with our highest-risk seniors to improve member health
- Agile teams deployed at home and virtually

#### 4

#### MA Platform Enables Virtuous Cycle

- Improve health outcomes through AVA insights and Care Anywhere clinical intervention
- Medical savings result from lowering avoidable costs
- Reinvestment into superior products using savings derived from medical savings

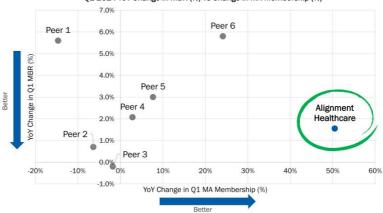
## Purpose-Built Medicare Advantage Platform Company Virtuous Cycle: Doing Well by Doing Good



## Our Model Enables Us to Manage Costs while Growing Quickly

- Alignment has differentiated itself by achieving superior growth while leveraging its care model and AVA to manage MBR
- In comparison to a peer group of national publicly traded health plans, Alignment was the fastest growing MA plan growing at a rate 25x the average of the peer set
- MBR for the peer set increased an average of 280bps year-over-year, with higher growth health plans among the peer set showing even greater MBR increases

#### Q1 2024 YoY Change in MBR (%) vs Change in MA Membership (%)

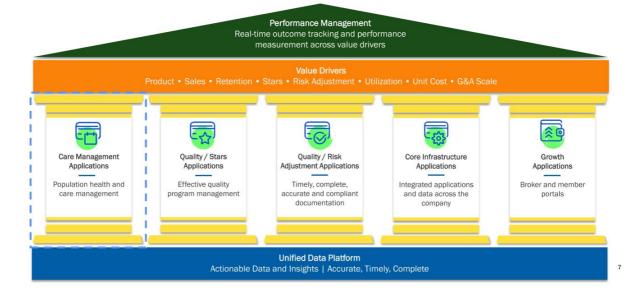


NOUSE:

A. Alignment MBR reflects adj. MBR excluding ACO REACH. MBR metrics for peers represent the most comparable reported measure to an individual MA MBR, YoY membership comparisons exclude the impact of acquired membership.

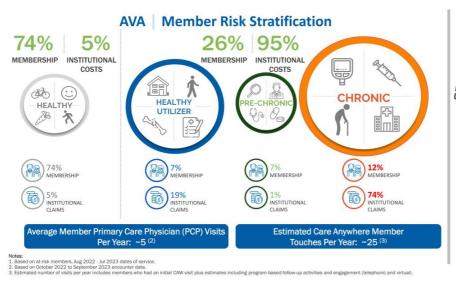
#### **AVA Platform**

Creates Visibility, Control, and Durability Across Value Drivers Required for Success



#### We Control Costs by Managing Care

AVA stratifies members into risk categories; Care Anywhere teams proactively target interventions for chronic, high-risk members (1)



#### **Care Anywhere Team**

Proactive Outreach | 24/7 access | Enhanced Care Coordination







Physician

Advanced

Medical



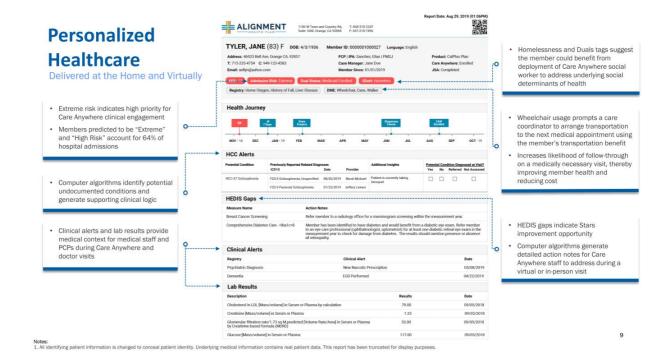


Social Worker

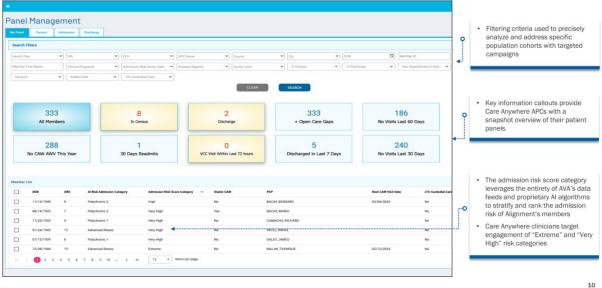
Behavioral **Health Coach** 







#### Visibility and Control at the Patient Level



#### Visibility and Control at the Market Level

#### Data Collection & Ingestion **Under a Single Source of Truth**

- 200+ unique data sources
- · Admission, discharge, transfer (ADT) feeds from approximately 11,000 hospitals and facilities
- Same-day pharmacy and lab data connections from the vast majority of pharmacies and labs
- Over 13,000 distinct demographic attributes

#### Unified Data Platform Actionable Data | Accurate, Timely, Complete CRM / EHR / EMRs Call Center <u>d</u> Unstructured Medical Data HRAs Rx Claims Labs 0 ě loT Consumer Genomics HIEs Devices Data / SDOH

#### **Daily KPI Tracking & Score Cards**

- Data and predictive insights are aggregated into KPI dashboards across the enterprise for daily performance monitoring
- Workflow tools support daily clinical, financial
- Detailed patient information, clinical gaps and care journey conveniently accessible for virtual calls and home visits



#### **Actionable Operations**

- · Medical cost management foundations: Inhome visits, network provider reviews, 24/7 telephonic and electronic support are all supported by AVA intelligent insights
- Clinical leaders and regional operators meet daily to address utilization hotspots
- Management of key clinical metrics drives financial outcomes: inpatient admissions per thousand, obs. rate, 30-day readmission, etc.















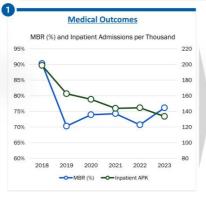
### **IPA Case Study: Rapid Response to Utilization Hotspots**

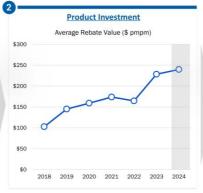
- Alignment grew membership substantially with a new IPA relationship during the 2024 AEP. Members in this IPA were previously not well managed.
- AVA's real time admission, discharge and transfer feeds immediately flagged signs of high utilization in January, signaling the need for clinical intervention.
- Care Anywhere rapidly deployed clinical resources toward post-discharge management and ongoing chronic disease management for those identified as high risk.
- Alignment medical leadership collaborated with the IPA on after-hours case management and joint operating reviews.
- Inpatient admissions per thousand were reduced by 36% in the first 3 months due to AVA's timely insights and Care Anywhere's quick clinical response. Targeting another ~35% reduction by year-end.

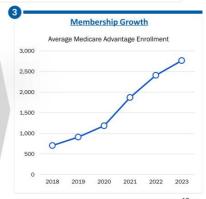
# Jan Feb Mar Apr YE 2024

#### **IPA Case Study: MBR Management Drives Virtuous Cycle**

- Initial Entry: Members who were paneled to doctors affiliated with the IPA were extremely complex (70% dually-eligible) but received only basic case management services that were insufficient for their health profile.
- Market Improvement: Care Anywhere deployment leveraged greater use of health coaches and social workers to address the social and clinical issues in this
  population. AVA insights jointly used by Alignment and IPA's case management teams to coordinate on chronic care management and member outreach. Financial
  alignment created by shared-upside risk pool arrangement supported collaborative efforts to improve member health.
- Results: AVA insights and market actions resulted in visibility into and management of member chronic conditions, social issues, and inpatient admission reductions. A
  portion of medical cost savings were reinvested in product benefits which resulted in high-margin growth.







## The Medicare Advantage Platform for the Future

